

# Complete Level Access Wetroom Customer Testimonial

We spoke to Mrs G. from Monmouthshire who was awarded a DFG to convert her bathroom into a complete level access wetroom tailored to her needs.

*"...very considerate to my disability and were ever so polite..."*



## How did you come to choose GB Home Adaptations to do the work?

I have a disability which affects the left side of my body and makes certain things really difficult to do. My old bathroom had a shower cubicle with a 7inch step which was a major trip hazard for me and I really used to struggle with it. My OT assessed me and helped get awarded a DFG grant from Monmouthshire Council and that is how I became introduced to your company.

## Did the service meet your expectations?

Very much so, it's much more safe. It is now all one level and just what I needed. I was really pleased with the finished result and was very struck and surprised at how good it turned out. It is so much better than it was before. The workers that did it were very considerate to my disability and were ever so polite. They couldn't have been more polite if they tried! Stuart was my main builder, I can't rate him enough. He was so helpful. The electrician and the floor fitter were also gentlemen.

## How has it impacted your daily life?

It's definitely going to make life easier.

## If you were to recommend us what would you say?

If you need a wetroom definitely have GB Electrical & Building Services fit it for you. They're tiptop, you won't find anyone better!

Please thank the boys that did the work for me, I'm so grateful to them.