

# Complete Level Access Wetroom Customer Testimonial

We spoke to Mrs R's daughter in Pontypool about the recent complete level access wetroom that we completed for them.

*"It was all fantastic, very nice people, excellent standard of workmanship and service throughout..."*



## How did you come to choose GB Home Adaptations to do the work?

We got a Disabled Facilities Grant through Monmouthshire County Council and you were on their recommended contractor list.

## Did the service meet your expectations?

Yes definitely, Adam, our builder was very nice and pleasant. He was very, very helpful. It looks very nice. When my mother comes back out of hospital she will be thrilled with it.

## How has it impacted your daily life?

It will be fantastic for her. She couldn't physically get in or out of the bath before so having a wetroom will make life so much easier for her.

## If you were to recommend us what would you say?

I would say fantastic. How can I put this into words?

I was overseeing the work as my mother is in hospital at the moment and it was all fantastic, very nice people, excellent standard of workmanship and service throughout. Adam was particularly fantastic, all involved were very helpful. The whole process was excellent.