

Bathroom Refurbishment Customer Testimonial



As part of a home insurance claim we spoke to Mrs F. from Presteigne to discuss how the repairs to her bathroom went. A waste water pipe had been leaking under the tiled floor resulting in damage to her bathroom and hallway.

“As you had been a recommendation we... had such confidence in the company...”



How did you come to choose GB Home Adaptations to do the work?

We initially went through Powys Care & Repair as we thought it was a relatively small job so were willing to pay for it privately. However, when we became aware of the extent of the damage we went through our insurance company which put a delay on things. Insurance companies usually like to use their own contractors but we were so grateful that the work had already started as it meant we could continue with your company. As you had been a recommendation through Powys Care & Repair we had such confidence in the company.

Did the service meet your expectations?

Yes, Lee, our builder was very good; you didn't realise he was in the house as he just got on with the work. He was clean and tidy throughout the project. He was very personable to talk to. All of the tradesmen turned up when they said they would. You were transparent all the way through the process and were clear on what the costs would be. You explained all of the problems clearly to us and felt very reliable.

If you were to recommend us what would you say?

I would highly recommend and would certainly come back to you as our first port of call if we need work done in the future. You exceeded our expectations, were reliable, discreet and transparent.