

# Wetroom Adaptation Customer Testimonial



We spoke to the Chair at Deer Park Girlguiding Gloucestershire on their experience with working with GB Home Adaptations on refurbishing their onsite toilets and shower blocks.

*"The builders were really nice, friendly, polite and cleaned up after themselves..."*



## Why did you choose GB Home Adaptations to do the work?

Our Centre Manager saw one of your company vans when he was out and about. On the side it advertised that you did adaptations which was something that we were looking for as we wanted to make some of our bathrooms more accessible.

## Did the service meet your expectations?

Yes, it looks really good. The building started out being rather cold, grotty and miserable but now it's nice, warmer and much more comfortable. The builders were really nice, friendly, polite and cleaned up after themselves.

## How has it impacted your daily life?

I think it will mean that they will get used more as I said before they weren't very pleasant and you'd get in and out as quickly as possible. Now, they will be used much more.

## If you were to recommend us what would you say?

As with all projects, there are swings and roundabouts; the communication was really good via Jason, our project manager and the individual builders. Everyone involved was really good. The work was efficient. There were however, a few snags which we have dealt with i.e. we hadn't realised that the adaptations didn't include an emergency pull cord but Jason has helped us with solving this particular issue. There were also a few other alterations to the original plan but Jason has been very good at assuring me that the original quote won't change too much. Money aside, we are very happy with it and we liked team GB.