

Wetroom Adaptation Customer Testimonial



Miss C. from Hereford was awarded a DFG grant from Herefordshire Council to adapt her bathroom into a wetroom. She shares her experience of GB Home Adaptations and how the adaptations will help improve her day to day independence.

"I trusted GB completely. I felt at ease..."



Did the service meet your expectations?

Yes, very good. Very friendly and helpful. Stuart made me feel at ease. He answered all of my questions and explained what was going to happen. He was very clean and left everything how it should be. I'm happy with the finish, I didn't realise how spacious my bathroom would be without the bath in it. It has made life a lot easier as I have a nice big bathroom.

How has it impacted his daily life?

Greatly, it is much easier for me to get into the shower. The bathroom is a huge part of your day to day and it was starting to get dangerous as it was slippery and always felt a bit risky as I had to climb into the bath. I can get under my new shower so the water falls over me better rather than coming at you like it used to. Now, I have no qualms about falling over in there as it's been personalised for my needs.

Any tips and advice you share to someone else considering a similar adaptation?

Go ahead and get it done. It's made my life so much easier and given me confidence. It was really no intrusion to have them do it. I trusted GB completely. I felt at ease. They answered all my questions and explained the whole process clearly. I felt very, very welcomed by them.

If you were to recommend us what would you say?

Highly recommend GB. Everyone was nice and friendly, their approach to the work was brilliant, every aspect of the project fitted together in an easy process which took the stress out of it for me. They tidied up after themselves, nothing was too much for them to do. They even asked for my input so the adaptations were personalised to my needs and wants.