

# Bathroom Adaptation Customer Testimonial



We spoke to Miss K. about the wetroom adaptation that was done for her terminally ill sister.

*“Nothing was a bother... and the finish is excellent!”*



## Why did you choose GB Electrical & Building Services Ltd to complete the work?

My sister is terminally ill. A few months back she got stuck in the bath and we were unable to get her out. We ended up calling paramedics and it was then we realised that we needed to adapt the bathroom. We spoke to our medical contacts and put the ball in motion and that was how we eventually got introduced to GB.

## Did the service meet your expectations?

Absolutely brilliant, the job is really good. It is all done to a good standard, no cut corners. She is really happy with it. The builders were really friendly and polite. Nothing was a bother for them. They didn't mind stopping their work so my sister could access the bathroom and use the commode. They made sure we didn't feel like an inconvenience. They were absolutely fantastic.

## How has it impacted your daily life?

It has helped tremendously and has given her a bit more independence. It has helped make it easier for me to care for her as there is more room in the bathroom. I used to have to strip wash her but now she can have a shower. It is so much easier.

## If you were to recommend us, what would you say?

Definitely, absolutely would recommend GB. We're just really, really happy with it. I have just had some work done on my own personal bathroom by a separate company. I thought I was happy with it but having seen the finish on my sister's bathroom it's not up to the same standard. These guys don't cut corners, you couldn't get any more polite and friendly. Nothing was a bother for them and the finish is excellent.