

Bathroom Adaptation Customer Testimonial



Mr M. Powys chose GB Electrical & Building Services to create a new ensuite wetroom and to help improve access to the property by installing a timber ramp with part M building regulation compliant railing and leveling the door threshold.

“...the professionalism of the people doing the installation were fantastic... It has made life 10 times easier!”



Why did you choose GB Electrical & Building Services Ltd to complete the work?

GB were referred to us by Care & Repair along with another company. Having worked in the industry myself, I was aware of GB's reputation and know they surpass their competitors in delivering this type of work.

Did the service meet your expectations?

Yes it did, it was the professionalism of the people doing the installation that was fantastic. Adam couldn't have been better. His attention to detail was phenomenal. A lot of trades companies rock up at 8am, expect a cup of tea and chat for an hour before they start. Not Adam, he just cracked on with it and was very knowledgeable. Jason, the project manager gelled the whole project together and the communication has been fantastic.

How has it impacted your daily life?

It has made life 10 times easier!

What are your thoughts on the aftercare and service throughout the process?

So far, the aftercare has been excellent. The warranties have been explained on the products. I have Jason's contact details should I need him.

Any tips & advice for anyone looking for similar work?

When going through a funded option, I would recommend that you explore the products that have been recommended to you by the Occupational Therapist to ensure you understand what you are getting before it gets installed.

If you were to recommend us what would you say?

Very professional, very knowledgeable, very efficient multi-trade company. The communication has been fantastic. Jason gels it all together and Adam is very knowledgeable.